

JANUARY 2022

# MONARCH HILLS CONDOMINIUM ASSOCIATION

[www.monarchhillshoa.com](http://www.monarchhillshoa.com)

Hi Fellow Monarch Hills Neighbors,

I wanted to take this opportunity to introduce myself. I was recently appointed to the Board in October 2021. My husband, Jeff, and I were fortunate enough to move into the community in March 2020. We love this community. The people we have met have been wonderful. I have been a workers' compensation defense attorney for the past 18 years. When I am not working, I love to go out and listen to local music, travel, or go for walks on the beach. I'm proud to be a member of this community and look forward to working with the community to ensure Monarch Hills continues to be a great place to live. Lisa Hendricks



Hello Neighbors,

I was appointed to the Board December 2021 to fill a vacant position. My family, Stephanie my wife and our two teenage daughters, became a part of the Monarch Hills family in early 2021. The charm, beauty, and welcoming atmosphere of the community drew us to Monarch Hills. I look forward to serving the community and will work diligently to maintain and improve upon what drew us here.



Thank you,

Eric Fierro

Dear Monarch Hill community:

I am delighted to join the Board of Directors of Monarch Hill Condominium Association and assume responsibility of Treasurer. I am sure my education background ( PHD in Finance and Certified Fund Specialist, professor of Accounting and Finance) and experience as president and CEO of OC company and prior roll as President of Board of Directors of College Park Condo Association will add a functionality to the Board and serve the community with professionalism and strategy.

Mo Vaziri; PHD, CFS

## BOARD OF DIRECTORS:

President: Lisa Hendricks  
Vice President: Eric Fierro  
Treasurer: Mo Vaziri  
Secretary: Parthenia Newell  
Member at Large: George Ameer

## NEXT BOARD MEETINGS:

Tuesday, December 28, 2021  
Tuesday, January 25, 2022  
Time: 5:30 PM  
Location: Via Zoom

*The final agenda will be posted on the bulletin board . You may also obtain a copy of the agenda by contacting Management at [rbarger@keystonepacific.com](mailto:rbarger@keystonepacific.com). A copy of the agenda will be emailed to those signed up to receive e-news as well.*

## IMPORTANT NUMBERS:

### ASSOCIATION MANAGER:

Renee Barger, CMCA, AMS, PCAM  
Phone: 949-838-3235  
[rbarger@keystonepacific.com](mailto:rbarger@keystonepacific.com)

### COMMON AREA ISSUES:

William Tsai

Phone: 949-477-0938

[wtsai@keystonepacific.com](mailto:wtsai@keystonepacific.com)

Emergency After Hours:  
949-833-2600

### BILLING QUESTIONS/ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600  
[customer@keystonepacific.com](mailto:customer@keystonepacific.com)

Managed by Keystone  
16775 Von Karman Ave., Suite 100  
Irvine, CA 92606

## JANUARY 2022 REMINDERS

- Keystone will be Closed in Observance of the Following Days -
  - \* Christmas Eve – Friday, December 24th
  - \* Christmas Day *Observed*– Monday, December 27th
  - \* New Year’s Eve –Friday, December 31st
  - \* New Year’s Day *Observed*—Monday, January 3rd
- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- CR&R Refuse Collection Day-Tuesdays & Fridays
- **Next Board Meetings:** Tuesday, December 28, 2021 & January 25, 2022



### GET & STAY CONNECTED THROUGH KPPMCONNECTION.COM

If you haven't already enrolled, please log onto [www.kppmconnection.com](http://www.kppmconnection.com), to stay connected and so that we may communicate information to Homeowners quickly and easily. KPPM Connection has the tools and technology to enable you to obtain and process information faster and more freely, while providing you with Community updates via e-blast communication. You will be required to enter your 10-digit account number, which can be located in the top blue section of the billing statement under "Account ID". If you are having trouble finding your account number, or do not have a copy of your billing statement, please feel free to contact Management to assist you.

If you have already generated your account, but still need to sign up for electronic email campaign Communication (e-blast communication), you may do so by:

- Go to the drop-down menu on the left hand side where you will find "Notification Settings"
- Add your email address
- Check the box to the right that says "Community Updates"
- Then press the save button, located above and to the left side of the screen.

\*You can also navigate to the " Notification Settings" button under "My Profile" on the home page and follow the steps listed above\*

### HYDRO JETTING OF MAIN SEWER LINES IN 2021

James LeCourt Plumbing will be conducting the community wide hydro jetting of the main sewer lines on January 5th and 6th, from 8:30 AM –4:30 PM. Communication is being provided as a courtesy as you do not need to be home for this maintenance item. This work is performed as a preventative maintenance measure due to frequent stoppages within the community.

### CHRISTMAS TREE DISPOSAL

When disposing of your Christmas tree, please be sure that the trees are no longer than 6-foot in length and that all stands, lights and ornaments have been removed prior to disposal. An extra dumpster has been scheduled to arrive on Monday, December 27th, specifically for the disposal of Christmas trees, and will be located in the north parking lot across from Building 2. The CR&R dumpster will remain in this location for a two week time period.